

AGENDA:

8:30 - 8:50 am	Sign-In
8:50 - 9:00 am	Introduction
9:00 - 9:15 am	Ice Breaker
9:15 - 10:30 am	What is Cultural Competency?
10:30 - 10:45 am	Break for Coffee & Tea Tasting
10:45 - 11:15 am	Help! I Do Not Speak That Language
11:15 - 12:00 pm	Sharing Session: Where We Are and Where We Are Going
12:00 - 1:15 pm	Lunch On Your Own
1:15 - 3:45 pm	Cultural Sensitivity
3:45 - 4:00 pm	Questions and Answers
4:00 pm	Adjourn

AUDIENCE:

- ♥ Missouri WIC program support staff, WIC certifiers, HPAs, CPAs, administrators, breastfeeding and nutrition coordinators
- ♥ Staff working with WIC vendors
- ♥ Health program staff members who are employed with the Department of Health and Senior Services

No on-site registrations will be accepted

- ♥ The Commission on Dietetic Registration (CDR), the credentialing agency for the American Dietetic Association has approved this program for 5.5 CPEs for Registered Dietitians and Technicians.

- ♥ This program qualifies for 5.5 Continuing Nutrition Education hours for Missouri WIC nutritionists.



GOAL:

To promote cultural competency and a greater understanding of cultural and ethnic differences.



OBJECTIVES:

- ♥ Understand the concept of cultural competency and other related terms.
- ♥ Access resources for language line and interpreters.
- ♥ Explore and discuss next steps in developing cultural competence.
- ♥ Increase understanding of and respect for cultural and ethnic differences.

TRAINING SCHEDULE:

- ♥ **Monday, July 24, 2006**
Missouri Department of Health and Senior Services,
930 Wildwood, Jefferson City, MO 65102
- ♥ **Tuesday, July 25, 2006**
NE District Health Office,
708 Patton, Macon, MO 63552
- ♥ **Wednesday, September 20, 2006**
Eastern District Health Office,
220 South Jefferson, St. Louis, MO 63103
- ♥ **Thursday, September 21, 2006**
SE District Health Office,
2875 James Boulevard, Poplar Bluff, MO 63901
- ♥ **Tuesday, September 26, 2006**
Bruce R. Watkins Cultural Heritage Center,
3700 Blue Parkway, Kansas City, MO 64130
- ♥ **Wednesday, September 27, 2006**
Brentwood Branch Library,
2214 Brentwood Boulevard, Springfield, MO 65804

SHARING PROMOTES LEARNING!

Please feel free to bring materials (books, posters, and notes on personal experiences) that you have found helpful in promoting cultural diversity, sensitivity, and awareness.

REGISTRATION:

Please print the information below and email, fax, or mail by **July 1, 2006**.

WHICH SITE WOULD YOU LIKE TO ATTEND?

- ☐ Kansas City ☐ St. Louis ☐ Poplar Bluff
☐ Jefferson City ☐ Springfield ☐ Macon

NAME: _____

OCCUPATION: (CHECK ALL THAT APPLY)

- ☐ WIC CPA ☐ WIC HPA ☐ WIC Certifier
☐ WIC Clerk ☐ WIC Coordinator
☐ WIC Nutritionist ☐ WIC Nutrition Coordinator
☐ WIC Breastfeeding Coordinator
☐ WIC Breastfeeding Peer Counselor ☐ RD/LD
☐ WIC Vendor ☐ DHSS Staff
☐ Other _____

PLACE OF EMPLOYMENT: _____

ADDRESS: _____

CITY: _____

STATE: _____ ZIP CODE: _____

PHONE NUMBER: (____) _____

E-MAIL ADDRESS: _____

Send Registration Form To:

Attn: Michele Bailey, Nutrition Training Institute,
Cultural Competency101 Training
Missouri Department of Health and Senior
Services, WICNS, 930 Wildwood, P.O. Box 570,
Jefferson City, MO 65102-0570
or email to Michele.Bailey@dhss.mo.gov or
fax to (573) 526-1470.

NOTE:

- ♥ Participants are asked to bring a sweater or jacket due to variation in temperature and personal preferences.
- ♥ Since space is limited, WIC staff will have first seating priority. Non-WIC staff will be contacted by July 3rd if their registration has been accepted.

A confirming email will be sent to you as your receipt.

SPEAKERS:

Donna N. Cavitte was appointed, in 1998, as Executive Director of the Missouri Commission on Human Rights with the Missouri Department of Labor & Industrial Relations. She is the first African-American female to hold this position. Ms. Cavitte in leadership of her agency, determines if probable cause exists in discrimination cases, and responds to all media requests. Having developed a “train the trainer” program for her staff, she also conducts many of the agency’s education/outreach training programs for employers, employees, businesses, housing providers, and tenants throughout Missouri in the areas of cultural sensitivity, sexual harassment, disability awareness, and other illegal workplace behaviors.

Teresa K. Curtis, RD, MPH, is a Registered Dietitian who began consulting with the Department of Health and Senior Services, through the University of Missouri’s Sinclair School of Nursing in 2002. She earned her Master in Public Health with a focus on International Nutrition, Health, and Development from Tulane University. In addition to exploring various parts of her native Midwest, she has lived in Indonesia, Thailand, and Cambodia where she worked on maternal and child health issues with UNICEF, World Food Programme, CARE, and UNIFEM. She believes that growth is fostered through openness, acceptance, and understanding of everyone on this big, beautiful planet.

DIVERSITY IN MISSOURI:

Missouri WIC is serving an increasingly diverse population. In addition to the large population from Spanish speaking countries, the program is working with families from Somalia, India, Pakistan, Laos, Bahrain, Bosnia, Korea, the Ukraine, Vietnam, China, Russia, the Philippines, and various parts of Africa and the Middle East.

Missouri WIC believes that a family’s culture is pertinent to their situation and the services they receive. WIC also believes that cultural competency is part of the foundation for providing individualized care.

This program is designed to introduce the concept of cultural competency while helping people understand and respect cultural and ethnic differences. Various resources and tools for promoting cultural competency will be available.



Missouri Department of Health and Senior Services
WIC and Nutrition Services
Nutrition Training Institute
930 Wildwood, P.O. Box 570
Jefferson City, Missouri 65102-0570

Cultural Competency 101



Sponsored by
**Missouri Department of Health
and Senior Services,
WIC and Nutrition Services,
Nutrition Training Institute**



Please call Kelly Dotterweich
at 1-800-392-8209, or email Kelly at
Kelly.Dotterweich@dhss.mo.gov with questions
or if an accommodation is needed.

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